Interest-based problem solving: What it is, why it matters

During national bargaining, labor and management use this collaborative approach to find win-win solutions.

How we bargain is just as important as what we bargain for. Working together with this powerful tool, management and unions:



Define the real problem



Determine interests



Develop options



Reach consensus

How do we know we've reached consensus?



Has everyone been heard?



Can we live with the solution, even if it's not our first choice?



Will we support the solution even after we've left the room?



Build better relationships. Find better solutions. Provide the best care.



Watch this animated video to learn more about Alliance national bargaining.

